NEWS FROM NATIONAL

FROM:	Wynne Smith, Executive Director		
TO:	BMW CCA National and Service Officers,		
	Chapter Presidents, Newsletter Editors		
DATE:	March 20, 2002		

MEMBERSHIP STATS as of 03/20/2002

	Full	Associate	Total
Current Membership			
Last Month's Membership Monthly Net Gain (Loss) Monthly % Change	60347	6824	67171
Last Year's Membership	53229	4640	57869
Annual Net Gain (Loss) Annual % Change			
New Members, 03/02 Renewals 03/02 Roundels Mailed			

2002 ZF PUBLIC SERVICE AWARDS

Enclosed is a comprehensive packet and memo outlining the new ZF Public Service Awards. Although the memo has my name on it, please recognize that without Scott Blazey's taking the time to meet with ZF management to pitch the program and develop this program, it might never have gotten off the ground. ZF has wanted to work with the club for a number of years beyond their generous sponsorship at Oktoberfest 2000 and it was Scott who hit on this way for them to make the sort of contribution they wanted. Please read through the materials, being mindful that we're pressed for time this year as he deadline is April 15th for submissions – if you have questions, please call or email me so we can get you the answers you'll need to proceed.

IT'S BEEN A YEAR

since we moved the offices from Cambridge to Greenville, South Carolina. Most of the staff have been with us for this entire year, helping us to unpack, organize and figure out the nuances of the at-times infuriating and at other times fabulous new database system – iMIS.

Michael Mitchell was the first to join us, moving from Kissemmee,FI to Greenville to help us set up from the first day onward. Renee Johnson arrived in the first week as a temporary from Account-temps – stressing that she didn't want to work any more than 15 hours per week. Well, she's finally working about 20-hours a week but that was after nearly a year of 40 and 45 hour weeks! Karen Hill-Robinson also came to us through a temporary agency and by noon of the first day she was here, everyone else had come into my room to whisper, "She's so wonderful – please can't we keep her? She's so good – please see if she'll join us!" Calvin Hill began working part-time right after high school let out for summer vacation 2001 and has become a fulltime whirlwind of activity around the office. Most recent join the team is Tammy Dye who some of you will meet this year at Oktoberfest. We've weathered the storms of iMIS and now have it working as it should have all along, and are gearing up for the 2002 raffle...

We'd like to thank all of you for your patience with the transition, the database implementation and our learning curve over this past year. We look forward to improving our services to the chapters and the membership as we go forward.

NEWSLETTER/WEBMEISTER CONGRESS

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This is the third event Leslie Jenkins and I have worked on together and we have a burgeoning agenda with many guest speakers and as many vendors. Tailoring the last bit of time to fulfill the requests of the attendees is going to be challenging.